

# NORTONLIFELOCK FIRST YEAR ANNIVERSARY PROMOTION TERMS & CONDITIONS

The NortonLifeLock First Year Anniversary Promotion ("Promotion") is operated by NortonLifeLock Inc. ("NortonLifeLock" and/or "Promoter"), located at 60 E Rio Salado Pkwy STE 1000, Tempe, AZ 85281 USA, for existing NortonLifeLock subscribers in the United States and Canada, who celebrate their first Norton product subscription anniversary and meet certain additional eligibility requirements as set out below in these Terms and Conditions ("Eligible Subscriber").

PARTICIPATION IN THIS PROMOTION IS VOLUNTARY. BY PARTICIPATING, SUBSCRIBER HEREBY ACKNOWLEDGES TO HAVE READ AND AGREES TO BE BOUND BY THESE TERMS AND CONDITIONS. IF YOU DO NOT ACCEPT AND AGREE TO BE BOUND BY THESE TERMS AND CONDITIONS, YOU ARE NOT PERMITTED TO ENTER THE PROMOTION.

#### I. ELIGIBILITY

- A. To be eligible for the Promotion and to claim the Voucher, a subscriber must meet all the following criteria at the time of entry in the Promotion:
  - 1. Be at least eighteen (18) years old;
  - 2. Be a resident of the United States or Canada; and
  - 3. Maintain a current and active annual automatically renewing subscription for a NortonLifeLock security software offerings ("Eligible Subscription(s)").
- B. Employees (and their immediate families) of NortonLifeLock and its affiliates and any agencies associated with this Promotion are ineligible to enter. All final eligibility decisions will be solely at the discretion of NortonLifeLock.

## **II. PROMOTION**

- A. For each valid Claim Entry, Promoter will provide a gift card voucher ("**Voucher**") when an Eligible Subscription is due for its first annual renewal and is successfully billed and renewed for the second subscription year. This Promotion is not endorsed, sponsored, or affiliated in any way with the Third-Party voucher retailer.
- B. The Promotion is only valid for the first annual automatic renewal of the Eligible Subscription with NortonLifeLock. The Promotion is not valid with Not for Resale, academic or upgrade purchases, or OEM versions pre-installed on a newly purchased PC or laptop.
- C. Eligible Subscribers must register with the Promoter as described in Section 3 below to enable validation of their Claim Entry. The Promotion is only claimable via Promoter's online registration portal or by contacting Member Services and Support. No postal claim option is available. Multiple Claim Entries cannot be made for a single Eligible Subscription. The Promotion or Voucher is not transferable or changeable.

### **III. REGISTRATION**

A. To participate in the Promotion, Eligible Subscribers must register during their applicable Promotion Period via the promotional offer registration link which may be received by email invite, displayed in the Member Portal, or by contacting <a href="Member Services & Support">Member Services & Support</a> during the Promotional Period to receive the link to register (a "Claim Entry").



- B. Registration for the Promotion is available to Eligible Subscribers who have an Eligible Subscription and submit a Claim Entry between sixty (60) days and thirty-one (31) days before the Eligible Subscription renews ("Promotional Period").
- C. One (1) Claim Entry permitted per person, per email address and per Eligible Subscription. If an Eligible Subscriber has multiple Eligible Subscriptions, they may register for each Eligible Subscriptions during the applicable Promotional Period. For the sake of clarity, the email address linked to a subscriber's Eligible Subscription will be used to enforce the limit of one (1) entry per email address per Eligible Subscription.

#### **IV. VOUCHER REDEMPTION**

- A. Eligible Subscribers who complete a Claim Entry during the Promotional Period will receive an email communication with Voucher redemption instructions once their Eligible Subscription is billed and successfully renewed for the second subscription year. Voucher redemption emails will be sent approximately sixty (60) days after the subscription renewal date.
- B. Redeemed Vouchers will be sent by email to the Eligible Subscriber's email address provided on the participating Voucher provider(s)'s website. Subject to the terms and conditions of the Voucher provider(s), if for any reason an Eligible Subscriber does not take, claim, or redeem a Voucher within thirty (30) days of receiving the email awarding the Voucher to the Eligible Subscriber, the Voucher may be forfeited and will not be redeemable for cash or other substituted value. If the Voucher is unavailable, NortonLifeLock, in its discretion, reserves the right to substitute the Voucher with an alternative voucher of equal value.
- C. Voucher, or any unused portion of Voucher, is not transferable or exchangeable and cannot be taken as cash, unless otherwise specified. For any further questions regarding receipt of the Voucher, Eligible Subscribers should contact NortonLifeLock Member Services & Support.

#### V. GENERAL

- A. BY PARTICIPATING IN THE PROMOTION, YOU AGREE TO RELEASE AND HOLD PROMOTER AND ANY ADMINISTRATOR, THEIR RESPECTIVE PARENT COMPANIES, SUBSIDIARIES, AFFILIATED COMPANIES, PROMOTION AND ADVERTISING AGENCIES, AND EACH OF THEIR RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES AND AGENTS, (COLLECTIVELY, THE "RELEASED PARTIES") HARMLESS FROM ANY AND ALL LOSSES, DAMAGES, RIGHTS, CLAIMS, TAX LIABILITIES AND ACTIONS OF ANY KIND IN CONNECTION WITH THE PROMOTION OR RESULTING FROM YOUR PARTICIPATION IN THE PROMOTION OR YOUR ACCEPTANCE, POSSESSION, USE OR MISUSE OF ANY VOUCHER INCLUDING, WITHOUT LIMITATION, PERSONAL INJURIES, PROPERTY DAMAGE, INVASION OF PRIVACY, AND MERCHANDISE DELIVERY.
- B. The Promotion is governed by these Terms and Conditions. By submitting a Claim Entry, Eligible Subscribers agree to these Terms and Conditions, and understand that the Promotion is under the administration of the Promoter whose decisions are final. Promoter is not responsible for: (i) lost, late, delayed misdirected, unintelligible, or incomplete entries; (ii) any condition caused by events beyond the control of Promoter which may cause the Promotion to be disrupted or corrupted. NortonLifeLock, including any third-party vendor it uses to assist in the delivery of the Voucher, is not responsible for failed, partial or garbled computer transmissions, or for technical failures of any kind, including but not limited to electronic malfunction or damage of any network, hardware or software. If for any reason the Promotion is not capable



of running as planned, including infection by computer virus, bugs, tampering, unauthorized intervention, fraud, technical failures, or other causes that corrupt or affect the administration, security, fairness, integrity or proper conduct of the Promotion, NortonLifeLock reserves the right, in its sole discretion, to disqualify any individual who tampers with the entry process, and to cancel, terminate, modify or suspend this Promotion.

- C. Any personal information collected by NortonLifeLock will be used for administration of the Promotion only and in accordance with applicable data protection laws. NortonLifeLock may collect personal information ("PI") in order to conduct the Promotion and may, for this purpose, disclose such PI to third parties, including but not limited to agents, contractors, service providers, Voucher suppliers and, as required, to regulatory authorities. Entry may be conditional on providing this PI. NortonLifeLock will also use and handle PI as set out in its Global Privacy Statement, which can be viewed at <a href="https://www.nortonlifelock.com/us/en/privacy/global-privacy-statement/">https://www.nortonlifelock.com/us/en/privacy/global-privacy-statement/</a>. In addition to any use that may be outlined in NortonLifeLock's Global Privacy Statement, NortonLifeLock and its affiliates may, for an indefinite period, unless otherwise advised, use the PI for promotional, marketing, publicity, research and profiling purposes, including sending electronic messages or telephoning the entrant.
- D. The invalidity or unenforceability of any provision of these Terms and Conditions shall not affect the validity or enforceability of any other provision. In the event that any provision is determined to be invalid or otherwise unenforceable or illegal, these Terms and Conditions shall otherwise remain in effect and shall be construed in accordance with their terms as if the invalid or illegal provision were not contained herein.
- E. All issues and questions concerning the construction, validity, interpretation and enforceability of these Terms and Conditions, or the rights and obligations of entrant and/or Promoter in connection with the Promotion, shall be governed by, and construed in accordance with, the substantive laws of the State of California without regard to California conflicts of law principles. All entrants consent to the jurisdiction and venue in Santa Clara County, California, U.S.A.

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